

10A NCAC 17D .0214 TELEPHONE BILLS: MAINTENANCE: REPORTING LOSS, DAMAGE, OR THEFT

- (a) The recipient shall be responsible for the payment for all telephone services incurred with the use of the equipment set.
- (b) All equipment sets are property of the state of North Carolina. The recipient should never sell, loan, or transfer the equipment set out of the recipient's possession. Selling, loaning, or transferring the equipment set makes the recipient liable for all costs to replace the equipment.
- (c) All ordinary expense of maintenance and repair of the equipment set shall be the responsibility of the recipient. If the equipment set has a warranty, the conditions of the warranty shall be between the vendor and the recipient. If an equipment set is damaged, lost, or destroyed due to negligence of the recipient and not due to ordinary wear and tear, the recipient shall be held responsible for the cost of replacing the lost or destroyed equipment set or restoring the damaged equipment set to its original condition.
- (d) The recipient shall immediately inform the regional resource center if the equipment is lost, stolen, or damaged. If equipment is stolen, the recipient shall report the theft to the local police and give the police report number to the regional resource center within 30 days of the date the theft occurred. The Division may send the recipient replacement equipment after it receives the police report. If the equipment is damaged by a weather-related situation such as lightning, flooding, or a tornado or by fire, the recipient shall notify the regional center and, if possible, send the damaged equipment and other pieces of supporting evidence to the regional center for verification that the equipment was damaged in any of the above-described manner. The Division will send the recipient a replacement equipment set.

*History Note: Authority G.S. 62-157; 143B-216.34;
Eff. December 1, 1988;
Amended Eff. May 1, 2007; April 1, 1990;
Pursuant to G.S. 150B-21.3A, rule is necessary without substantive public interest Eff. May 20, 2017.*